



## TELEMARKETING GUARD™<sup>1</sup> Operating Guide

### 1. To turn Telemarketing Guard On or Off.

1. Lift the handset. Dial **\*46** on your phone. Wait for the prompts before proceeding.

**Press 1** to turn the Telemarketing Guard system ON

**Press 2** to turn the Telemarketing Guard system OFF

Note that the Telemarketing Guard default setting is "ON"

### 2. To change the Telemarketing Guard call screening options:

1. Lift the handset. Dial **\*46** from your phone. Wait for the prompts before proceeding.

2. **Press 3** to change your call treatment options.

**Press 1** to require all callers intercepted by the Telemarketing Guard to announce themselves to you after which you can accept or reject call.

**Press 2** to require telemarketers to verify they aren't a telemarketer in order to reach you without being announced.

**Press 3** to send all intercepted calls straight to voicemail.

### 3. Adding a known phone number to your Denied Telemarketing list.

1. Lift the handset. Dial **\*46** from your phone. Wait for the prompts before proceeding.
2. **Press 4** to report a number as a Telemarketer and add to your Denied Telemarketing list
3. Enter the 10 digit phone number
4. **Press 1** to confirm or
5. **Press 2** to go back to re-enter number

<sup>1</sup> Patent Pending

#### **4. Adding a known phone number that you want on your Allowed Friends & Family list. For these numbers the caller will not be screened by Telemarketing Guard.**

**Note:** There is no need to list all your family members in the Allowed Friends & Family list. Only phone numbers improperly intercepted as a telemarketer require to be listed as an allowed friend or family number. Not all calls will be intercepted by Telemarketer Guard, only those deemed to be a frequent, mass telemarketer.

1. Lift the handset. Dial **\*46** from your phone. Wait for the prompts before proceeding
2. **Press 6** to report a number as a friend or family and add to your Allowed Friends and Family list.
3. Enter the 10 digit phone number.
4. **Press 1** to confirm or,
5. **Press 2** to go back to re-enter number.

#### **5. Removing a phone number from your Allowed Friends & Family or Denied Telemarketing list.**

1. Lift the handset. Dial **\*46** from your phone. Wait for the prompts before proceeding.
2. **Press 5** to remove phone number from corresponding list
3. Enter 10 digit phone number
4. **Press 1** to confirm or,
5. **Press 2** to go back to re-enter number.

#### **6. Adding a phone number to Denied Telemarketing list after receiving an unwanted call.**

1. Hang up on the unwanted call. Lift the handset. Dial **\*44** from your phone. Wait for the prompts before proceeding.

**Press 1** to report last caller as a telemarketer and block the number from calling you again.

#### **7. Adding a phone number to the Allowed Friends & Family list if a caller you do not want screened by the Telemarketing Guard was screened inadvertently.**

1. Once you have completed your call to your friends or family member, hang up the receiver. Lift the handset, listen for the dial tone and Dial **\*44** from your phone. Wait for the prompts before proceeding.

**Press 2** if the caller was a friend or family member so they can bypass the Telemarketing Guard system.